

FISCAL YEAR 2005, QUARTER ENDING 9/30/04

APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE*

Board	Occupation	Quarter Ending 9/30/04 Percent Approval	Prior Fiscal Year Quarter Ending 9/30/03 Percent Approval	Percent Change	2005 Fiscal Year to Date Ending 9/30/04 Percent Approval	Prior Fiscal Year to Date Ending 9/30/03 Percent Approval	Percent Change	Biennial to Date Ending 9/30/04 Percent Approval	Prior Biennial to Date Ending 9/30/02 Percent Approval	Percent Change
Audiology/Speech Pathology	Audiologist	100.0%	66.7%	50%	100.0%	66.7%	50%	100.0%	92.9%	8%
	School Speech Pathologist	93.3%	100.0%	-7%	93.3%	100.0%	-7%	93.3%	100.0%	-7%
	Speech Pathologist	95.4%	95.4%	0%	95.4%	95.4%	0%	95.4%	94.3%	1%
Audiology/Speech Pathology Total		95.1%	92.9	-99%	95.1%	92.9	-99%	95.1%	94.4%	1%
Counseling	Certified Substance Abuse Counselor	94.4%	100.0%	-6%	94.4%	100.0%	-6%	94.4%	81.1%	16%
	Licensed Marriage and Family Therapist	72.2%	91.7%	-21%	72.2%	91.7%	-21%	72.2%	100.0%	-28%
	Licensed Professional Counselor		93.8%	-100%		93.8%	-100%		97.7%	-100%
	Rehabilitation Provider		87.5%	-100%		87.5%	-100%		100.0%	-100%
	Substance Abuse Treatment Practitioner	83.3%	91.7%	-9%	83.3%	91.7%	-9%	83.3%	95.8%	-13%
Counseling Total		83.3%	92.6%	-10%	83.3%	92.6%	-10%	83.3%	85.9%	-3%
Dentistry	Cosmetic Procedure Certification								91.7%	-100%
	Dental Assistant		100.0%	-100%		100.0%	-100%			
	Dental Full Time Faculty									
	Dental Hygienist	94.9%	87.5%	8%	94.9%	87.5%	8%	94.9%	85.6%	11%
	Dental Hygienist Teacher								100.0%	-100%
	Dental Restricted Volunteer									
	Dental Teacher		100.0%	-100%		100.0%	-100%		100.0%	-100%
	Dental Temporary Permit									
	Dentist	97.2%	100.0%	-3%	97.2%	100.0%	-3%	97.2%	96.4%	1%
	Dentist-Volunteer Registration	66.7%			66.7%			66.7%		
	Oral/Maxillofacial Surgeon Registration	100.0%			100.0%			100.0%	98.9%	1%
Dentistry Total		94.6%	92.9%	2%	94.6%	92.9%	2%	94.6%	91.9%	3%
Funeral Directing	Courtesy Card		100.0%	-100%		100.0%	-100%		100.0%	-100%
	Crematories									
	Funeral Establishment	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%		
	Funeral Service Provider	77.8%	100.0%	-22%	77.8%	100.0%	-22%	77.8%	98.8%	-21%
	Funeral Trainee	100.0%	88.9%	12%	100.0%	88.9%	12%	100.0%	97.6%	2%
	Surface Transport & Removal Services	100.0%			100.0%			100.0%	100.0%	0%
Funeral Directing Total		90.5%	95.2%	-5%	90.5%	95.2%	-5%	90.5%	98.6%	-8%
Medicine	Athletic Trainer	95.2%	87.9%	8%	95.2%	87.9%	8%	95.2%	89.3%	7%
	Chiropractor	100.0%	94.4%	6%	100.0%	94.4%	6%	100.0%	98.4%	2%

Board	Occupation	Quarter	Prior Fiscal		2005 Fiscal	Prior Fiscal		Biennial to	Prior	
		Ending	Year		Year to	Year to		Date	Biennial to	
		9/30/04	Quarter	Percent	Date	Date	Percent	Ending	Ending	Percent
		Percent	Ending	Change	9/30/04	9/30/03	Change	9/30/04	9/30/02	Change
		Approval	9/30/03		Approval	Approval		Approval	Approval	
	Interns & Residents	96.0%	91.3%	5%	96.0%	91.3%	5%	96.0%	95.1%	1%
	Licensed Acupuncturist	83.3%	100.0%	-17%	83.3%	100.0%	-17%	83.3%	99.2%	-16%
	Limited Radiologic Technologist	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	81.0%	23%
	Medicine & Surgery	93.8%	93.8%	0%	93.8%	93.8%	0%	93.8%	93.3%	1%
	Medicine-Volunteer Registration	100.0%			100.0%			100.0%		
	Occupational Therapist	94.9%	87.9%	8%	94.9%	87.9%	8%	94.9%	95.2%	0%
	Osteopathy & Surgery	94.4%	100.0%	-6%	94.4%	100.0%	-6%	94.4%	92.7%	2%
	Physician Assistant	97.6%	94.4%	3%	97.6%	94.4%	3%	97.6%	93.4%	4%
	Podiatry		100.0%	-100%		100.0%	-100%		93.8%	-100%
	Radiologic Technologist	85.7%	79.2%	8%	85.7%	79.2%	8%	85.7%	86.9%	-1%
	Respiratory Care Practitioner	88.9%	100.0%	-11%	88.9%	100.0%	-11%	88.9%	95.4%	-7%
	Temporary License								94.7%	-100%
	University Limited License								50.0%	-100%
	USMLE (Exam Only)									
Medicine Total		93.9%	92.5%	2%	93.9%	92.5%	2%	93.9%	93.0%	1%
Nurse Aide	Nurse Aide	94.5%	96.7%	-2%	94.5%	96.7%	-2%	94.5%	97.0%	-3%
Nurse Aide Total		94.5%	96.7%	-2%	94.5%	96.7%	-2%	94.5%	97.0%	-3%
Nursing	Authorization to Prescribe	100.0%	97.2%	3%	100.0%	97.2%	3%	100.0%	94.8%	5%
	Certified Massage Therapist	97.8%	94.4%	4%	97.8%	94.4%	4%	97.8%	92.1%	6%
	Clinical Nurse Specialist		93.3%	-100%		93.3%	-100%		98.6%	-100%
	Licensed Nurse Practitioner	94.0%	85.1%	10%	94.0%	85.1%	10%	94.0%	91.4%	3%
	Licensed Practical Nurse	98.2%	97.3%	1%	98.2%	97.3%	1%	98.2%	95.5%	3%
	Registered Nurse	95.2%	96.8%	-2%	95.2%	96.8%	-2%	95.2%	92.7%	3%
Nursing Total		96.2%	96.0%	0%	96.2%	96.0%	0%	96.2%	93.1%	3%
Nursing Home Administrator	Administrator-in-Training		100.0%	-100%		100.0%	-100%		91.7%	-100%
	Nursing Home Administrator	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	83.3%	20%
	Nursing Home Preceptor		100.0%	-100%		100.0%	-100%		100.0%	-100%
Nursing Home Administrator Total		100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	88.0%	14%
Optometry	Optometrist	100.0%	91.7%	9%	100.0%	91.7%	9%	100.0%	97.2%	3%
	Optometrist - Volunteer Registration	100.0%			100.0%			100.0%		
	Professional Designation								100.0%	-100%
	TPA Certified Optometrist	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	96.2%	4%
Optometry Total		100.0%	97.9%	2%	100.0%	97.9%	2%	100.0%	96.7%	3%
Pharmacy	Business CSR		100.0%	-100%		100.0%	-100%		100.0%	-100%
	CE Courses									
	Medical Equipment Supplier	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	100.0%	0%
	Non-resident Pharmacy	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%	91.7%	9%
	Non-resident Wholesale Distributor	94.4%			94.4%			94.4%	97.6%	-3%

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		Percent Approval	Percent Approval		Percent Approval	Percent Approval		Percent Approval	Percent Approval	
	Non-restricted Manufacturer									
	Nurse Practitioner CSR								94.4%	-100%
	Optometrist CSR								98.6%	-100%
	Pharmacist	89.6%	91.7%	-2%	89.6%	91.7%	-2%	89.6%	92.9%	-4%
	Pharmacy		100.0%	-100%		100.0%	-100%		100.0%	-100%
	Pharmacy Intern	100.0%	96.2%	4%	100.0%	96.2%	4%	100.0%	97.3%	3%
	Pharmacy Technician	95.1%	99.2%	-4%	95.1%	99.2%	-4%	95.1%		
	Pharmacy Technician Training Program	100.0%	100.0%	0%	100.0%	100.0%	0%	100.0%		
	Physician Selling Controlled Substances	100.0%	80.0%	25%	100.0%	80.0%	25%	100.0%	75.0%	33%
	Pilot Programs								100.0%	-100%
	PSD Location									
	Restricted Manufacturer									
	Warehouser									
	Wholesale Distributor		100.0%	-100%		100.0%	-100%			
Pharmacy Total		94.3%	97.7%	-3%	94.3%	97.7%	-3%	94.3%	94.7%	0%
Physical Therapy	Physical Therapist	90.0%	95.6%	-6%	90.0%	95.6%	-6%	90.0%	93.1%	-3%
	Physical Therapist Assistant	86.7%	97.4%	-11%	86.7%	97.4%	-11%	86.7%	90.7%	-4%
Physical Therapy Total		88.7%	96.4%	-8%	88.7%	96.4%	-8%	88.7%	92.7%	-4%
Psychology	Clinical Psychologist	93.1%	88.9%	5%	93.1%	88.9%	5%	93.1%	92.1%	1%
	Continuing Education Provider	100.0%			100.0%			100.0%		
	School Psychologist								100.0%	-100%
	School Psychologist-Limited	96.7%	100.0%	-3%	96.7%	100.0%	-3%	96.7%	95.8%	1%
	Sex Offender Treatment Provider	100.0%			100.0%			100.0%	100.0%	0%
Psychology Total		94.7%	90.9%	4%	94.7%	90.9%	4%	94.7%	93.0%	2%
Social Work	Licensed Clinical Social Worker	89.6%	96.2%	-7%	89.6%	96.2%	-7%	89.6%	91.6%	-2%
	Licensed Social Worker	95.8%	100.0%	-4%	95.8%	100.0%	-4%	95.8%	98.7%	-3%
Social Work Total		90.8%	96.7%	-6%	90.8%	96.7%	-6%	90.8%	92.3%	-2%
Veterinary Medicine	Full Service Veterinary Facility								100.0%	-100%
	Restricted Veterinary Facility	100.0%			100.0%			100.0%	100.0%	0%
	Veterinarian	93.9%	92.7%	1%	93.9%	92.7%	1%	93.9%	97.7%	-4%
	Veterinary Technician	92.9%	91.0%	2%	92.9%	91.0%	2%	92.9%	94.7%	-2%
Veterinary Medicine Total		93.9%	92.0%	2%	93.9%	92.0%	2%	93.9%	97.0%	-3%
Agency Total		94.7%	95.3%	-1%	94.7%	95.3%	-1%	94.7%	93.6%	1%
*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two										